

**UNDERSTANDING &
CERTIFYING VR&E
BENEFITS**

THIS COURSE WILL...

- Introduce VR&E (Chapter 31) Benefits
- Explain the process of certifying the benefit in VA Once
- Discuss best practices for supporting CH 31 students on campus

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VETERAN READINESS AND EMPLOYMENT (CHAPTER 31)

Who qualifies for Chapter 31
benefits?

How to apply for the benefit?

What to expect next?



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WHO QUALIFIES AND HOW TO APPLY...

- Who qualifies
 - Any Veteran who has a disability of 10% or greater may apply.
 - If a Veteran has a rating of 10%, there are additional criteria that must be met for approval.
- How to apply
 - Student can apply by completing the VA Form 28-1900 online.
 - The student must have at least one day of Chapter 33 entitlement remaining when they apply for Chapter 31 if they are switching and wanting the same rates.

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WHAT HAPPENS NEXT...

- The student should receive an email within 60 days of submitting the application informing them of their appointment date, time and location.
- If the student is approved, they will be assigned a Counselor which will handle their case for the time they are attending school.

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CERTIFYING CHAPTER 31 STUDENTS

*Each school's process is a little different based on how their structure is organized.

- Chapter 31 students are certified in VA Once. (We are being told that they will be certified in Enrollment Manager as well once the transition occurs.)
- The name of their VR&E Counselor must be entered on the Bio Page before a student is certified.
 - If the correct counselor information is not listed on the Bio Page, the counselor will not get notification or be able to see that the student has been certified.
- Once the student is certified, the process will move forward based on how your institution chooses to handle the billing and book purchasing process.
 - Do you receive and verify PO's/Approvals for your institution?
 - Do you let Student Accounts / Bursar know who needs to be billed for?
 - Is your bookstore part of your institution or separate?

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TEAMWORK MAKES THE DREAM WORK

School Certifying Official

- Certifies student's enrollment in VA Once.
- May or may not receive/verify authorizations

VR&E Counselor

- Approves student for benefits
- Sends Authorizations/PO's to the school for tuition and books/supplies

Student Accounts/Bursar

- Receives/verifies authorizations
- Bills Chapter 31 for tuition and fees

Bookstore

- Allows Chapter 31 students to purchase books and supplies if approved
- Bills VR&E for books and supplies

- ***Communicate and work closely with the other departments on your campus that assist in the VR&E process.***

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BEST PRACTICES

HELPING THE STUDENT SUCCEED

- Explain the entire process to the student and make the transition as seamless as possible.
- Introduce the student to all individuals involved in the process.
- Communicate frequently to limit frustrations.
- Assist them with contacting any offices they may need services from on campus.

SUPPORTING VR&E COUNSELORS

- Build a good working relationship with VR&E Counselors.
- Respond in a timely manner to their requests for transcript, degree programs and grades.
- Let the counselors know if your institution requires a separate authorization for tuition and books/supplies or if the same person receives both.
- *Make sure all courses being certified are required for a student's degree program.

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HELPFUL LINKS



- VA Form 28-1900
 - <https://www.va.gov/careers-employment/vocational-rehabilitation/apply-vre-form-28-1900/start>
- Pay Rates for VR&E
 - <https://www.benefits.va.gov/VOCREHAB/VREratesFY23.asp>

A close-up photograph of a black dog's face, focusing on its large, expressive brown eyes. The dog's fur is short and black. The background is a plain, light color. Overlaid on the left side of the image is a dark grey rectangular area containing the word "QUESTIONS?" in a bold, orange, sans-serif font.

QUESTIONS?