

How to Clear Web Browser Cache

Most web browsers are configured to store frequently used data or "cache." If the amount of cache stored continues to grow, the performance of your web browser can be diminished. It is wise to clear out your browser cache on occasion to help prevent/resolve performance issues.

The menus to choose from can vary between browsers, but most of the steps are similar in all cases. Look for terms such as "**history**", "**cookies**," and "**browsing data**."

Here are steps to clear out the cache for some of the most common browsers:

INTERNET EXPLORER (versions 9, 10 & 11)

1. Select **Tools** (via the Gear Icon) > **Internet Options** > **General** > **Delete browsing history**. (You can also access this menu by holding Ctrl+Shift+Delete.)
2. Make sure to **uncheck Preserve Favorites** website data and **check** the boxes for the types of information that you want to remove (at a minimum, selecting both **Temporary Internet Files** and **Cookies** is recommended), then select **Delete**.
3. You will receive a **confirmation** at the bottom of the window once it has successfully cleared your data.

GOOGLE CHROME

1. In the top-right corner of Chrome, click the Chrome menu.
2. Select **More tools** > **Clear browsing data**.
3. In the dialog that appears, select the check boxes for the types of information that you want to remove.
4. Use the menu at the top to select the amount of data that you want to delete. Select beginning of time to delete everything.
5. Click **Clear browsing data**.

FIREFOX

1. Click the menu button and choose **Options**.
2. Select the **Advanced** panel.
3. Click on the **Network** tab.
4. In the Cached Web Content section, click **Clear Now**.
5. Close the about: preferences page. Any changes you've made will automatically be saved.